

Four Million Homes

Knowledge and action for change in social housing

www.fourmillion.org
[@fourmillionhomes](https://twitter.com/fourmillionhomes)

CCH The Confederation
of Co-operative
Housing

 **PPCR**
associates


Ministry of Housing,
Communities &
Local Government

Four Million **Homes**

Your personal data and your landlord

Blase Lambert, Chief Executive Officer, CCH

Good Information Handling Principles

- Fair and lawful processing
- Data obtained for specified lawful purposes
- Personal data shall be:
 - ✓ adequate, relevant and not excessive
 - ✓ accurate and kept up to date
 - ✓ kept for no longer than necessary
 - ✓ processed in accordance with data subject rights
- Security principle – unauthorised/unlawful processing

GDPR Compliance

- Data protection policies, breaches and the Information Commissioner
- Consent
- Privacy notices
- Right of access
- Right to rectification and data quality
- Right to erasure including retention and disposal
- Right to restrict processing
- Right to object
- Data Protection Officers

Resident Data – Source, Location and Sharing

- Tenant and leaseholder data
- Family (household) member data
- Health information
- Rent, service charge and bank account information
- Tenancy and lease management correspondence
- Complaints handling information
- Repairs management information
- Lettings, allocations and sales data
- Survey and consultation responses